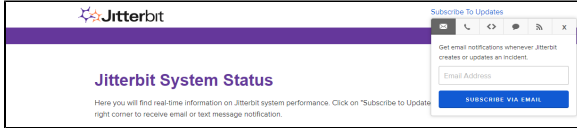


System Status Notifications

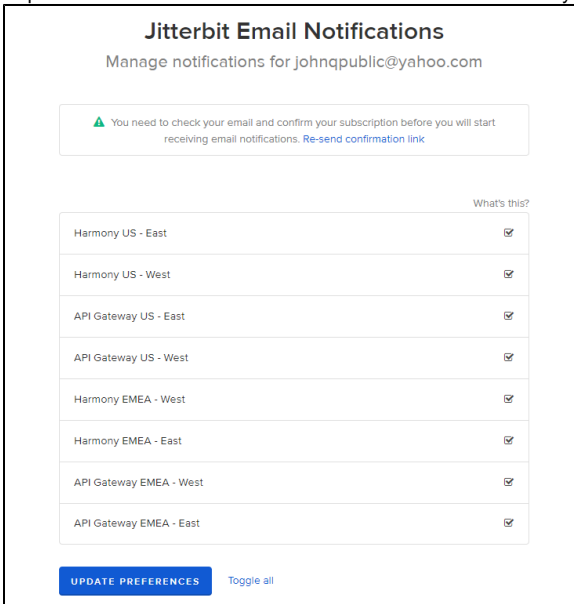
Jitterbit System Status

To view or manage real-time information on Jitterbit system performance, visit trust.jitterbit.com. To receive updates on Jitterbit's performance, Click on **Subscribe to Updates** in the upper right corner of the trust site. A pop-up box will appear where you may select to receive your notification via email, text or webhook.

Subscribe to Email Updates



- Select the envelope and enter an email address for email notifications; then Select the **Subscribe Via Email** button.
- The next screen will allow you to check or uncheck the boxes for the various regions applicable to the notifications. Our best practice is to check all boxes.
- An email message will be sent to the email address you entered confirming receipt of this request. Select the confirmation link within the email to confirm your subscription.



- To unsubscribe, first uncheck all the boxes and then Click on the red **Unsubscribe from All** box (which appears after unchecking all the boxes).

Subscribe to Text Updates

- Select the phone and enter a phone number for SMS notifications; then Select the **Subscribe Via SMS** button.
- A text message will be sent to your phone confirming receipt of this request. The text message will provide a URL to manage your subscription. Selecting your region applicable for notification can be done from that URL.
- To unsubscribe, you may reply to the text message with the word "STOP".
- **NOTE:** there is link to click for numbers outside of US/Canada.

Subscribe to Webhook Updates

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Last updated: May 12, 2018

- Select **<>** and enter a URL for webhook notifications; then Select the **Subscribe To Notifications** button.

Additionally, entry for all three methods of notification is available.

Notifications are sent upon creation and resolution.