

Getting Training



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Introduction

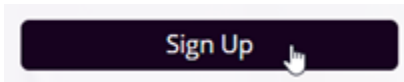
Jitterbit University is our online learning system designed to facilitate proficiency with the Jitterbit Harmony API Integration Platform. Hands-on and lecture-based training is available for new users, advanced users, IT operations staff, and developers.

Jitterbit University is self-paced, so you can complete training courses at your leisure. Some courses have certifications available, earned by scoring at least 75% on related exams. Those completing training courses may also be interested in our webinar-style Tech Talk series, whose recorded sessions are available at [Jitterbit Tech Talks](#).

Registering for Training

You must have an enrollment key in order to register for Jitterbit University. To obtain an enrollment key, contact your [Customer Success Manager \(CSM\)](#) or [Alliances Manager](#).

Once you have an enrollment key, visit university.jitterbit.com and click **Sign Up**. On the next screen, enter your key and again click **Sign Up**. On the next screen, provide your information and set the credentials that you want to use to access Jitterbit University in the future. Click **Sign Up** once more to complete the registration process.

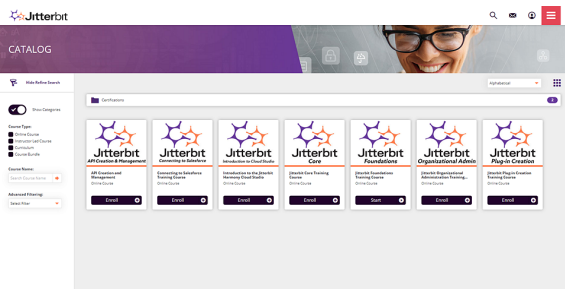


After registering, you will receive a welcome email with further information about joining the Harmony training organization (required for certain courses), endpoint credentials for training purposes, and related training resources.

Enrolling in Courses

Once you are registered, go to university.jitterbit.com, enter the credentials you used during registration and click **Login**. Upon logging in, you will see a personalized dashboard with links to resume courses, browse the course catalog, and view the courses you're enrolled in, as well as links to other resources.

Click **Catalog** to view a complete list of all available courses and exams, summarized below. To sign up for a particular course, click **Enroll**, then click **Launch** to begin the training. You can revisit the courses as many times as you like by re-enrolling. To do so, click **Re-enroll** and then click **Launch** to retake the training course.



Course List

- [Jitterbit Foundations Training Course](#)
- [Jitterbit Core Training Course](#)
- [Introduction to the Jitterbit Harmony Cloud Studio](#)

Pages in This Topic

- [Jitterbit Foundations Training Course](#)
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- [Jitterbit Plugin Creation Training Course](#)
- [Connecting to Salesforce Training Course](#)
- [API Creation & Management Training Course](#)

Related Topics

- [Getting Started](#)
- [Getting Support](#)
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Additional Information

As you progress through these courses, there may be times that questions arise. If you have questions related to your class material, please send an email to training@jitterbit.com and one of the team members will respond as soon as possible. If you have other technical questions, please choose an option on the [Getting Support](#) page.