

# Whitelist Information

## Introduction

**NOTE:** Whitelist information is applicable for [Agents](#) and [Design Studio](#). This information is not applicable for cloud-based Harmony applications accessed through the [Jitterbit Harmony Portal](#).

In many situations, no network or firewall configurations are necessary for Private Agents or Design Studio to be able to communicate with Jitterbit Harmony. However, if your network is behind a firewall that blocks access to all traffic except for specified domains, URLs, or IP addresses, you need to configure the network to be able to communicate with Jitterbit Harmony. There are two main scenarios to consider:

- You wish to use the Jitterbit Harmony Cloud Agents to access internal resources that are behind a firewall
- You wish to install a Jitterbit Harmony Private Agent or Design Studio within your network and allow the agent or Design Studio to communicate only with services that are absolutely necessary

Please review the information provided below to determine which Jitterbit IP addresses and URLs need to be whitelisted for the specific scenario within your organization.

## Determine Your Region

The specific IP addresses or URLs that require whitelisting are determined by the Jitterbit Harmony region that hosts your organization.

Jitterbit uses servers in separate regions for NA (North America), EMEA (Europe, the Middle East, and Africa/Asia/Australia), and APAC (Asia-Pacific). The region is tied to a Harmony [organization](#) rather than a specific user. A user can be part of multiple organizations, as long as the organizations are all in the same region.

To find the region tied to a specific organization, log in to the [Harmony Portal](#). After you log in, you will find the web address URL has changed to include the region associated with the organization you are accessing, and begins with either "apps.na", "apps.emea", or "apps.apac".

- **NA:** If the URL begins with "apps.na", then your organization is located in North America (NA).
- **EMEA:** If the URL begins with "apps.emea", then your organization is located in EMEA (Europe, the Middle East, and Africa/Asia/Australia).
- **APAC:** If the URL begins with "apps.apac", then your organization is located in APAC (Asia-Pacific). (Check with your Jitterbit representative on the availability of APAC.)

If you have access to multiple organizations, you can switch between them using the organization dropdown in the menu bar. The URL shown in the address bar will reflect the region associated with the current organization you are accessing.

## Allow Jitterbit Harmony Cloud Agents to Access Internal Resources

If you use the Jitterbit Harmony Cloud Agents and need to be able to connect to endpoints within your network (such as an on-premises database or a SQL database at Azure), you must whitelist these IP addresses for your region within your firewall. We will send out a notice if we change these specific IP addresses:

NA	EMEA	APAC
35.166.153.63	18.185.13.223	3.0.141.187
52.36.120.247	35.157.28.131	13.54.178.57
52.45.79.49	52.17.134.164	13.55.214.95
54.69.5.5	54.93.40.43	13.237.242.120
54.208.19.13	54.229.49.142	13.251.231.2
54.208.19.24	54.229.49.156	52.220.155.2

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### Related Articles

- [Installing Jitterbit Design Studio on macOS](#)
- [Installing Jitterbit Design Studio on Windows](#)
- [Installing a Jitterbit Harmony Docker Agent](#)
- [Installing a Jitterbit Harmony Linux Agent](#)
- [Installing a Jitterbit Harmony Windows Agent](#)

### Related Topics

- [Design Studio](#)
- [Jitterbit Security](#)
- [Private Agents](#)

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## Allow Jitterbit Harmony Private Agent or Design Studio to Communicate with Services

To restrict the outgoing communication from a Private Agent or Design Studio installation that is within your network, there are several URLs with which the agent or Design Studio installation must be able to communicate. Please whitelist these URLs/IPs for your region if you restrict outbound traffic on port 443 on your firewall. We will send out a notice if we change these specific IP addresses:

NA	Static IP Addresses
https://apps.na-east.jitterbit.com	76.223.1.89 13.248.156.39
https://na-east.jitterbit.com	13.248.138.21 76.223.11.73
https://as-p-e.jitterbit.com	75.2.90.2 99.83.173.76
https://citizen.jitterbit.net	13.248.138.20 76.223.12.78
https://services.jitterbit.net	13.248.156.59 76.223.17.99
https://jitterbitsyservice.jitterbit.net	13.248.156.59 76.223.17.99
*.jitterbit.net (or your specific API URL)	13.249.109.20 13.249.109.36 13.249.109.45 13.249.109.72

EMEA	Static IP Addresses
https://apps.emea-west.jitterbit.com	13.248.156.26 76.223.21.99
https://emea-west.jitterbit.com	13.248.147.55 76.223.24.75
https://as-p-emea.jitterbit.com	75.2.73.52 99.83.137.93
https://citizen.jitterbit.eu	13.248.155.43 76.223.31.67
https://services.jitterbit.eu	13.248.131.7 76.223.7.87
https://jitterbitsyservice.jitterbit.eu	13.248.131.7 76.223.7.87
*.jitterbit.eu (or your specific API URL)	13.226.101.13 13.226.101.45 13.226.101.51 13.226.101.127

APAC	Static IP Addresses
https://apps.apac-southeast.jitterbit.com	13.248.152.4 76.223.21.122
https://apac-southeast.jitterbit.com	13.248.158.29 76.223.24.122
https://as-p-apac.jitterbit.com	75.2.111.54 99.83.176.87
https://citizen.jitterbit.cc	13.248.149.33 76.223.29.111
https://services.jitterbit.cc	13.248.139.18 76.223.11.118

https://jitterbitsyservice.jitterbit.cc	13.248.139.18 76.223.11.118
*.jitterbit.cc (or your specific API URL)	13.226.101.13 13.226.101.45 13.226.101.51 13.226.101.127